

ENP

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What is ENP Certification?

For more than two decades, NENA's Emergency Number Professional (ENP) program has certified excellence in 9-1-1. The 1,300 9-1-1 professionals who hold this prestigious designation have shown a commitment to the public safety profession by meeting experience and participation benchmarks and demonstrated an in-depth and comprehensive knowledge of 9-1-1 technology and operations by passing the ENP examination.

How Do I Become an ENP?

STEP 1

VERIFY YOUR ELIGIBILITY AND SUBMIT YOUR APPLICATION.

Applicants must have three years of experience in emergency communications or with a commercial provider of emergency communications products and services. Having satisfied the three-year minimum experience requirement, you must also accumulate ten points through additional experience, education, professional development, and service.

STEP 2

PREPARE TO SIT FOR THE EXAM.

There are a number of resources available to you as you get ready to take the ENP exam. At nena.org/enp you will find the Body of Knowledge, the source of the questions used on the ENP exam. You can also take advantage of free study groups, buy a test prep ENP Reference Manual, attend NENA courses and webinars, or purchase access to an electronic pre-test to be sure you are well versed in all things 9-1-1 before you take the test.

STEP 3

SCHEDULE AND TAKE YOUR EXAM.

The ENP exam is offered during a two-week window each quarter at NENA-approved testing centers throughout the United States and Canada. Remember, applications to sit for the exam are due approximately one month before each testing window.

STEP 4

KEEP YOUR CERTIFICATION CURRENT.

Once you pass the exam, you will have to recertify every four years. Recertification is achieved through point accumulation or by retaking the exam.

Why Become an ENP?

- ENPs receive special discounts for NENA events and are invited to special ENP-only activities.
- More and more supervisory and managerial jobs now require applicants be ENP-certified.
- ENPs are recognized as leaders in the field and help elevate 9-1-1 as a profession.

LEARN MORE

www.nena.org/enp

Watch a video about the ENP program on NENA's YouTube channel:
www.youtube.com/911nena911